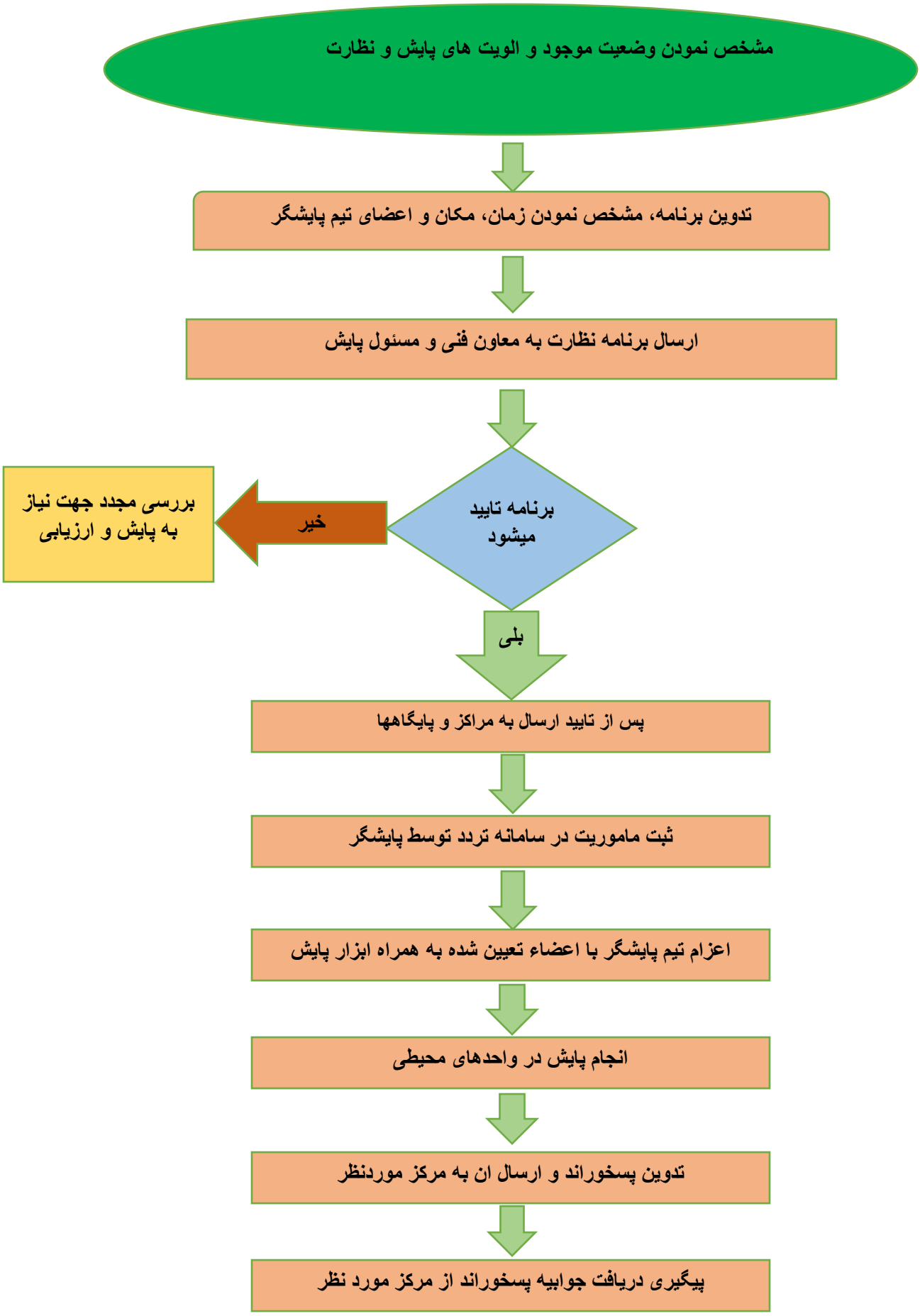فلوچارت برنامه پایش و نظارت